



HOW TO CONSIGN

with

Clotheshorse

A simple guide to preparing,
dropping off and selling your items



Before Your Appointment

Scheduled drop-offs help us serve you efficiently.

- **Schedule a time slot.** We accept approximately 20 scheduled drop-offs each day.
- **Pack neatly.** Bring your items folded in kitchen-sized garbage bags.
- **Check your pieces carefully.** Following our guidelines gives your items the best opportunity to be accepted and sold.



Three Rules of Thumb

- **1. Current styles** Items should generally have been purchased within the last two years. Luxury brands such as Chanel, Gucci and Louis Vuitton may be exceptions because they hold their value longer.
- **2. Excellent condition** Everything should be clean and free of stains, damage or pilling. Shoes and handbags should look nearly new.
- **3. Higher-demand brands** We accept the labels our customers are currently requesting and buying. It is about supply and demand—not the quality of your belongings.

What Brands Do We Take?

Our customers guide what we accept.

- **We are currently looking for** Pomander Place, Hill House, Hunter Bell, Ulla Johnson and similar higher-demand labels.
- **We do not currently accept** Forever 21, Target brands, Gap, Old Navy, Banana Republic or LOFT.
- **Not sure about a brand?** There are thousands we take—and thousands we do not. Call or stop by with the brand names in front of you, and we will gladly help.



We Accept Seasonally

JANUARY-JULY

Spring + Summer

Transitional pieces are also welcome.

AUGUST 1-JANUARY 1

Fall + Winter

Transitional clothing is especially helpful because Alabama stays warm well into fall.



What Happens Next?

- **Your consignor number** will be provided at drop-off.
- **The split is 50/50** when an accepted item sells.
- **We process items after drop-off.** With more than 12,000 consignors, we cannot inspect everything with you at the counter. Our team works quickly to price accepted pieces and place them on the sales floor.
- **Our goal** is to price and sell everything we can use.



Items We Cannot Accept

- **Why an item may be declined:** It is over two years old, has stains, damage, pilling or excessive wear, is a brand we cannot use, or is not appropriate for the current season.
- **Donations:** Items we cannot accept will be sent directly to charity.
- **Tax receipts:** A receipt from the charity will be available for you to pick up at our Clotheshorse store.
- **Notes:** We will make a general—not itemized—note on the back of your form explaining why items could not be accepted.

**QUESTIONS? PLEASE CALL OR STOP BY.
WE ARE ALWAYS HAPPY TO HELP!**

